

QTR 1 2019-20 KPI Dashboard

Variance for RAG: R = 5%, A = 10%

Indicator Detail			Previous Year	Current Year		QTR 1 Comments
KPI	Reporting Frequency	Cumulative?	18/19 Actual	19/20 Goal	QTR 1	
Average energy performance rating of properties (SAP)	Quarterly	No	74.00	73.00	73.42	Not all data has been updated on Keystone, since March 2019. Staff in Tech have now received training and updating of the system is now underway. Q1 18/19 was 73.40.
% of dwellings with a valid gas safety certificate	Quarterly	No	100.00%	100.00%	100.00%	
% of communal legionella assessments completed	Quarterly	No	100.00%	100.00%	100.00%	
% of remedial legionella actions overdue	Quarterly	No	0.00%	0.00%	29.13%	23 actions outstanding, including 2 tanks at Sterte Court. 18 are scheduled to be completed by the end of July, 1 is awaiting agreement for a recommendation for works and the remainder are awaiting a decision on how to progress. The tanks at Sterte Court are part of the sprinkler installation which is anticipated will commence Dec 19. In the meantime, the tanks are being tested monthly by The Testing Lab.
% of dwellings with a current electrical test certificate	Quarterly	No	99.98%	100.00%	99.85%	7 properties overdue due to failure of SPC. Scheduled to be complete by end July 2019.
% of communal areas with a current electrical test certificate	Quarterly	No	100.00%	100.00%	100.00%	
% of communal areas with a current specific FRA	Quarterly	No	100.00%	100.00%	100.00%	
No. of high priority FRA remedial actions overdue	Quarterly	No	29	0	22	6 bin stores - planning permission has been refused, however, meeting with BCP should resolve this issue shortly. 10 flat doors - all are part of the order being placed. 2 housekeeping - written to both residents to establish the housekeeping issue has been addressed. 1 training 2 Personal Emergency Evacuation Plan (PEEPS) - the care provider is responsible for this training. Following up with the care provider to ensure this action has been completed. 1 cleaning - this work was completed on 22/01/19. This has improved from Q1 18/19 which was 32.
% of communal areas with current asbestos surveys	Quarterly	No	97.76%	100.00%	100.00%	
No. of remedial asbestos actions overdue for completion	Quarterly	No	0	0	0	
Total number of properties that require a valid gas safety record (whether or not they have one)	Quarterly	No	NEW	No Goal	3,536	
Number of properties which had a current gas safety record in place as at the end of the period	Quarterly	No	NEW	No Goal	3,536	
Number of properties which had their gas safety record renewed by their anniversary date.	Quarterly	No	NEW	No Goal	3,536	